

International 12 Year / 3 Shift

Manufacturer's Warranty

VALID FOR PRODUCT PURCHASED FROM 1st April 2021 UNTIL FURTHER NOTICE

Colebrook Bosson Saunders (Products) Ltd ("Colebrook Bosson Saunders") warrants that its Goods will correspond with their specification at the time of delivery and will be free from defects in material and workmanship for a period of 12 years from the date of purchase subject to the following conditions.

Exceptions

The 12 year warranty does not apply to the following goods which are offered with the stated warranty period:

No warranty: Bespoke "Special" solutions.

2 Year Warranty: Olive.

5 Year Warranty: Cubert, Lolly, Ondo, Oripura, Tabetha.

Warranty statement applicable to all products

The warranty period runs from the date of purchase and applies only to original purchasers who acquire their products new from Colebrook Bosson Saunders, or an authorised Colebrook Bosson Saunders dealer.

The warranty provides cover against defects in design, materials and workmanship of the product to the original purchaser of the goods only. At Colebrook Bosson Saunders' discretion they will repair or replace with comparable product free of charge (for material and components) any product, part or component which fails under normal use during the applicable warranty period. In some cases Colebrook Bosson Saunders reserves the right to refund to the Buyer the price of the Goods (or a proportionate part of the price).

A claim under this warranty must be made during the applicable warranty period and for a product, part or component to be eligible for coverage under this warranty it must have been installed, used and maintained according to Colebrook Bosson Saunders' published instructions.

The warranty will become immediately void on any of the following happening:

1. There is any modification of the original product or Goods
2. The product or Goods are used in combination with anything other than original Colebrook Bosson Saunders product
3. The product or Goods have been exposed to extreme environmental conditions or that have been subject to improper storage

This document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Colebrook Bosson Saunders disclaims any other warranty whether express or implied, statutory or otherwise in relation to the products.

Exclusions

This warranty does not apply to product failure or damage resulting from:

- Fair wear and tear as part of the Products operational life
- Failure to follow the Seller's instructions (whether oral or in writing), misuse or alteration or repair of the Goods without approval
- Wilful damage, negligence, or repeated abuse, for example repeated forcing of arms against 180° stop features
- Goods modified or placed into applications which are outside of the product's specification

The following products and materials are not covered by this warranty:

- The warranty does not extend to the replacement or repair of furniture, IT equipment or any Goods not supplied by Colebrook Bosson Saunders
- Bespoke goods arising from any drawing, design or specification supplied by the Buyer (i.e. Custom Solutions/Specials products)
- Parts, materials or equipment not manufactured by the Seller, in respect of which the Buyer shall only be entitled to the benefit of any such warranty or guarantee as is given by the manufacturer to the Seller

To confirm the product has not been misused, placed into use outside of its specification or used beyond the expectations of ordinary service. Colebrook Bosson Saunders maintains the right to void the warranty should the Buyer be unable to provide reasonable supporting evidence.

Colebrook Bosson Saunders reserves the right to request that the damaged product(s) be returned before replacement.

Colebrook Bosson Saunders shall be under no liability under the above warranty (or any other warranty, condition or guarantee) if the total price for the Goods has not been paid by the due date for payment.

Continuity of Supply

CBS is committed to the continuing availability of its products, however our policy is also one of continual product improvement and the company does reserve the right to make detailed changes to the visual or performance characteristics of products without prior notice. The company also reserves the right to withdraw products providing they are replaced with components of a similar or improve capability.

For full details of warranty terms please refer to Colebrook Bosson Saunders Terms and Conditions

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